



The British Council for Chinese Martial Arts

A Sports Council Recognized National Governing Body

MALPRACTICE AND MALADMINISTRATION POLICY

What is Malpractice?

Malpractice is any deliberate activity, neglect, default or other practice that compromises the integrity of the assessment or examination process and/or the validity of certificates. For the purpose of this procedure this term also covers misconduct and forms of unnecessary discrimination or bias towards certain or groups of learners.

Candidate Malpractice

Examples of candidate malpractice include:

- Plagiarism – failure to acknowledge sources properly and/or the submission of another person's work as if it were the candidate's own
- Collusion with others when an assessment must be completed by individual candidates
- Copying from another candidate
- Personation – pretending to be someone else
- Inclusion of inappropriate, offensive, discriminatory or obscene material in assessment material
- Frivolous content – producing content that is unrelated to the assessment
- Unauthorised aids – physical possession of unauthorised material (including mobile phones, MP3 players, notes, etc) during the internal assessment
- Inappropriate behaviour during an internal assessment that causes disruption to others. This includes shouting and/or aggressive behaviour or language

Centre Malpractice

Examples of centre malpractice include:

- Misuse of assessments, including repeated re-assessment contrary to requirements, or inappropriate adjustments to assessment decisions
- Insecure storage of assessment instruments and marking guidance
- Failure to comply with requirements for accurate and safe retention of candidate evidence, assessment and internal verification records
- Failure to comply with BCCMA procedures for managing and transferring accurate candidate data
- Deliberate falsifications of records in order to claim certificates

What is Maladministration?

Maladministration is any activity or practice which results in non-compliance with administrative regulations and requirements and includes the application of persistent mistakes or poor administration.

Process for Making an Allegation of Malpractice or Maladministration

Malpractice/maladministration may be discovered or suspected by BCCMA Training staff or by others involved in our qualifications, including learners. Anybody who identifies or is made aware of suspected or actual cases of malpractice or maladministration at any time must immediately report the information to Louise Ramsay verbally or by email. To fully investigate any report, as much as possible of the following information should be provided in writing:

- Learner's name
- Trainer/Invigilator details (name, job role) if they are involved
- Title of the training course/qualification affected or nature of the service affected
- Date(s) suspected or actual malpractice occurred
- Full nature of the suspected or actual malpractice
- Date of the report and the informant's name, position and signature

Reporting Suspected Malpractice During a Licensed Trade Qualification Exam

Identified by Centre Staff

- Physical possession of unauthorised material – must be told discreetly, to stop and, if applicable, to hand over the unauthorised aid. The candidate can be permitted to resume the paper.
- Inappropriate behaviour – must be told to stop and warned that failure to do so will lead to their removal from the room, which may result in cancellation of the entry for their course
- An Invigilator Incident Report Form must be completed and sent to the BCCMA's Chairman via email, whose address can be found on the official website bccma.com, along with the Marker's Report
- The candidate must not be certificated until the incident has been investigated and a decision has been reached

Identified by Candidates

- The candidate will raise their arm to attract attention of the invigilator and report their concerns quietly and discreetly
- The invigilator will follow procedures laid out for Centre Staff detailed above

Confidentiality

Sometimes a person making an allegation of malpractice or maladministration may wish to remain anonymous. However, it is always preferable to reveal your identity and contact details to us, and if you are concerned about possible adverse consequences request us not to divulge your identity. While we are prepared to investigate issues which are reported to us anonymously, we shall always try to confirm an allegation by means of a separate investigation before taking up the matter with those to whom the allegation relates.

Responsibility for the Investigation

All suspected cases of maladministration and/or malpractice will be examined in accordance with the Governing bodies quality assurance procedures. Investigations will be carried out by the Chairman or nominated executive officer and may include:

- Reviewing assessment evidence and records
- Interviewing staff members
- Interviewing candidates
- Seeking a second opinion from internal quality assurance personnel All reasonable steps will be taken to prevent an adverse effect from occurring.

The BCCMA's training department will agree the appropriate course of remedial action with the CIMSPA and in exceptional cases, CIMSPA may lead the investigation.

Investigation Timelines and Process

It is our aim to action and resolve all stages of the investigation within one month of receipt of the allegation. Please note that in some cases the investigation may take longer; for example, if a centre visit is required. In such instances, we'll advise all parties concerned of the likely revised timescale. We expect all parties, who are either directly or indirectly involved in the investigation, to fully cooperate with us. Where a member of the BCCMA's Training's staff is under investigation we may suspend them until the investigation is complete.

Investigation Report

After an investigation, a draft report will be sent to interested parties concerned to check the factual accuracy. Any subsequent amendments will be agreed between the parties concerned and the BCCMA's Chairman. A final report will be made available to the parties concerned and to CIMSPA. If it was an independent person or organisation that notified us of the suspected or actual case of malpractice, we shall also inform them of the outcome, normally within 10 working days of making our decision. In doing so we may withhold some details if to disclose such information would breach a duty of confidentiality or any other legal duty. If there has been an internal investigation against a member of our staff the report will be agreed by Louise Ramsay and an HR consultant and appropriate internal procedures will be applied.

If the malpractice involves a criminal act, the matter will be reported to the police.

Actions and Sanctions if Malpractice is Proven

After investigation, those cases of malpractice and/or maladministration which are proven the following actions may be taken:

Staff Malpractice

- Verbal warning about future conduct
- Written warning about future conduct
- Imposition of special conditions for future involvement in conduct, training or administration of candidates and/or exams
- Dismissal

Candidate Malpractice

- A written warning about future conduct
- Re-sit a different version of an exam paper
- Notification to employer
- Notification to the police if malpractice involves a criminal act
- Exclusion from course

Investigation Outcomes

At the end of any investigation DG Training will review the issues raised, record any lessons learned from the investigation and update policies and procedures as necessary with the aim of preventing further maladministration or malpractice. If any party wishes to appeal any decision relating to action to be taken against a learner or centre following a malpractice or maladministration investigation, please refer to the Awarding Body's Appeals Procedure.

Record Retention

All records of investigations of suspected malpractice and the outcomes of these will be kept in accordance with our data protection policy for six years.

Acknowledgement: Many thanks to DG Training <https://www.dg-training.co.uk/malpractice-and-maladministration-policy/> for their kind permission to use this policy template.